

PC350 LIMITED WARRANTY

PC350 warrants Framing Products sold by PC350 including the SRT™ Sliding Door soft/close mechanism, to be free from defects in material and workmanship in normal use and service. PC350 will repair or replace, whichever is more cost efficient, any defective parts falling under this limited warranty for five (5) years including labour from the date of purchase subject to the exclusions set forth herein. This limited warranty does not cover any damage that occurs as a result of improper installation as per the PC350 installation instructions (see www.PC350.com for information) and guidelines or normal wear and tear. This limited warranty will also not cover any damage from force majeure.

The benefits of this limited warranty shall extend only to the original end user of PC350 Products purchased through Client, and not to any subsequent purchasers or third parties. Any Product, part, or component must have been installed, maintained and used in the manner in which they were intended according to PC350's published information at www.PC350.com, in order to be eligible for coverage under this limited warranty and must not have been subject to misuse or abuse.

PC350 will repair or replace, at PC350's option, any part of the Product, or the entire Product, that is defective in material or workmanship during normal use and service. PC350 may require inspection by a factory representative prior to any repairs or replacement. Pictures and video documentation will be required to determine the PC350 performance issue and should be submitted with the warranty claim to info@PC350.com. The buyer must work through the manufacturer to make and resolve warranty claims.

PC350 warrants any graphic film for (1) year warranty for labour and material.

The following are expressly excluded from this limited warranty:

- I. Normal wear and tear.
- II. Changes in surface finishes due to ageing or exposure to light.
- III. Products exposed to extreme environmental conditions or improper storage.
- IV. Damage due to force majeure.
- V. Glass breakage, damage or failure due to an accident, misuse, abuse, vandalism, riot or civil commotion or acts of nature including but not limited to fire, flood or earthquake.

The following will void the limited warranty:

- I. Failure to apply, install or maintain Products according to published PC350 instructions and guidelines available at www.PC350.com.
- II. Any abuse, misuse, or accident involving the Products.
- III. Alteration or modification of the Products.

This limited warranty applies worldwide.

EXCEPT FOR THE EXPRESS WARRANTY CONTAINED HEREIN, PC350 MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL OTHER WARRANTIES, HOWEVER ARISING, ARE HEREBY EXCLUDED. IN NO EVENT SHALL PC350 BE LIABLE FOR ANY LOSS OF PROFITS OR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY OF THE SAME, AND THE SOLE REMEDY OF CLIENT AND ITS CUSTOMERS SHALL BE, AT PC350'S ELECTION, REPAIR OR REPLACEMENT OF THE DEFECTIVE PART(S) OR PRODUCT(S) UNDER WARRANTY, OR THE RETURN OF ALL PAYMENTS RECEIVED BY PC350 WITH RESPECT TO SUCH PRODUCT(S). THE REMEDIES SET FORTH IN THIS INSTRUMENT ARE EXCLUSIVE, AND THE LIABILITY OF PC350 WITH RESPECT TO ANY CONTRACT OR SALE OR ANYTHING DONE IN CONNECTION THEREWITH, WHETHER IN CONTRACT, IN TORT, UNDER ANY WARRANTY, OR OTHERWISE, SHALL NOT, EXCEPT AS EXPRESSLY PROVIDED HEREIN, EXCEED THE PRICE OF THE PRODUCT(S) ON WHICH SUCH LIABILITY IS BASED.