

Providing Goods, Services or Facilities to People with Disabilities Policy

Partition Components Incorporated (“PC350” or “Company”) is committed to meeting its current and ongoing obligations under the Ontario Human Rights Code respecting non-discrimination.

PC350 understands that obligations under the Accessibility for Ontarians with Disability Act, 2005 (AODA) and its accessibility standards do not substitute or limit its obligations under the Ontario Human Rights Code or obligations to people with disabilities under any other law.

PC350 is committed to complying with both the Ontario Human Rights Code and the AODA.

PC350 is committed to excellence in serving all customers including people with disabilities.

Our accessible customer service policies are consistent with the principles of independence, dignity, integration and equality of opportunity for people with disabilities.

Assistive Devices

People with disabilities may use their personal assistive devices when accessing our goods, services and facilities.

In cases where the assistive device presents a significant and unavoidable health or safety concern or may not be permitted for other reasons, other measures will be used to ensure the person with a disability can access our goods, services or facilities.

We will ensure that our staff are trained and familiar with various assistive devices we have on site or that we provide that may be used by customers with disabilities while accessing our goods, services and facilities.

Communication

We will communicate with people with disabilities in ways that take into account their disability. And, we will work with the person with a disability to determine what method of communication works for them.

Service Animals

We welcome people with disabilities and their service animals. Service animals are allowed on the parts of our premises that are open to the public.

When we cannot easily identify that an animal is a service animal, our employees may ask a person to provide documentation from a regulated health professional that confirms the person needs the service animal for reasons relating to their disability.